

Digital Items Added to Inventory Louisville Free Public Library



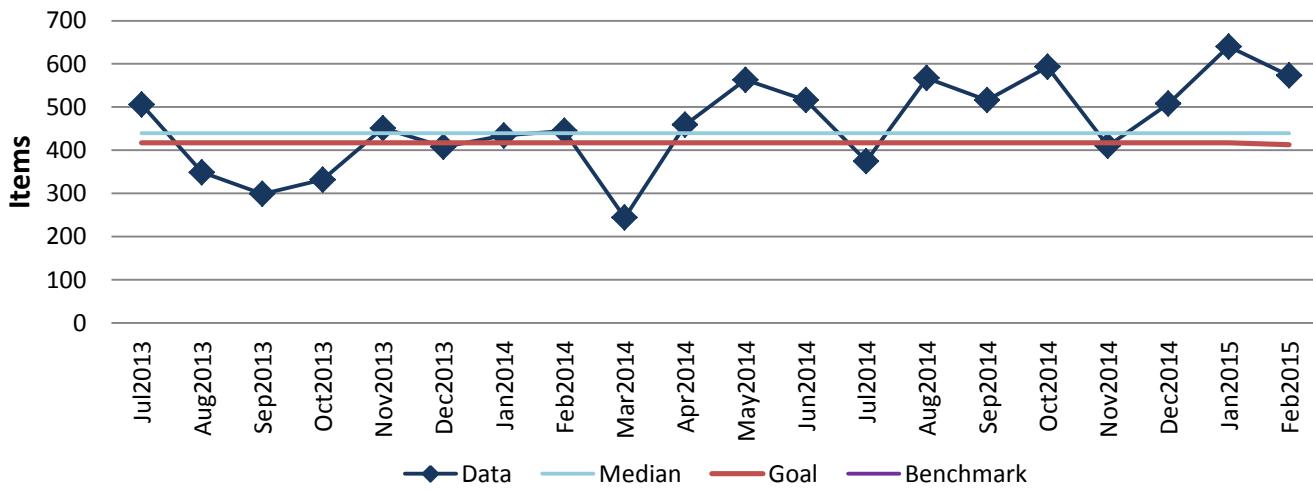
KPI Owner: Lisa Sizemore

Process: Acquisition of eBooks and other digital materials.

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary
Baseline: FY14 = 417 items/month added	Goal: 417 items per month for FY 15.	Data Source: LFPL Monthly Reports Goal Source: LFPL Strategic Plan Benchmark Source: N/A	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: Monthly count of e-materials added to collection
Benchmark: N/A			Why Measure: To continually increase the number of digital items available. Next Improvement Step: Establish a goal for FY15.
How Are We Doing?			

Mar2014-Feb2015 12 Month Goal	Mar2014-Feb2015 12 Month Actual		Feb2015 Goal	Feb2015 Actual	
5,000	5,964		413	573	
Items	Items		Items	Items	

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Root cause analysis is not necessary because there is no gap between the goal and current performance.